



agency for persons with disabilities
State of Florida

APD Overview

December 4, 2019

Ron DeSantis
Governor

Barbara Palmer
Director



The Agency's Mission



The agency supports persons with developmental disabilities in living, learning, and working in their communities.



Agency Priorities

APD is focused on five priorities and works to meet these priorities every day:

- ❖ **Fiscal Accountability** - APD operates within the limits set forth in the General Appropriations Act.
- ❖ **Quality Services** - Ability to measure and track performance to ensure the highest quality care.
- ❖ **Employment** - People with developmental disabilities who desire work are competitively employed.
- ❖ **Waiting List** - APD adopts national and local best practices to serve people on the waiting list efficiently and effectively.
- ❖ **Thriving Providers/Businesses** - Review rates, evaluate, and reduce regulatory hurdles to enable providers to serve customers with the highest standards of health and safety.



Who Do We Serve?

To be eligible for agency services, a person must have one or more of the following diagnoses:

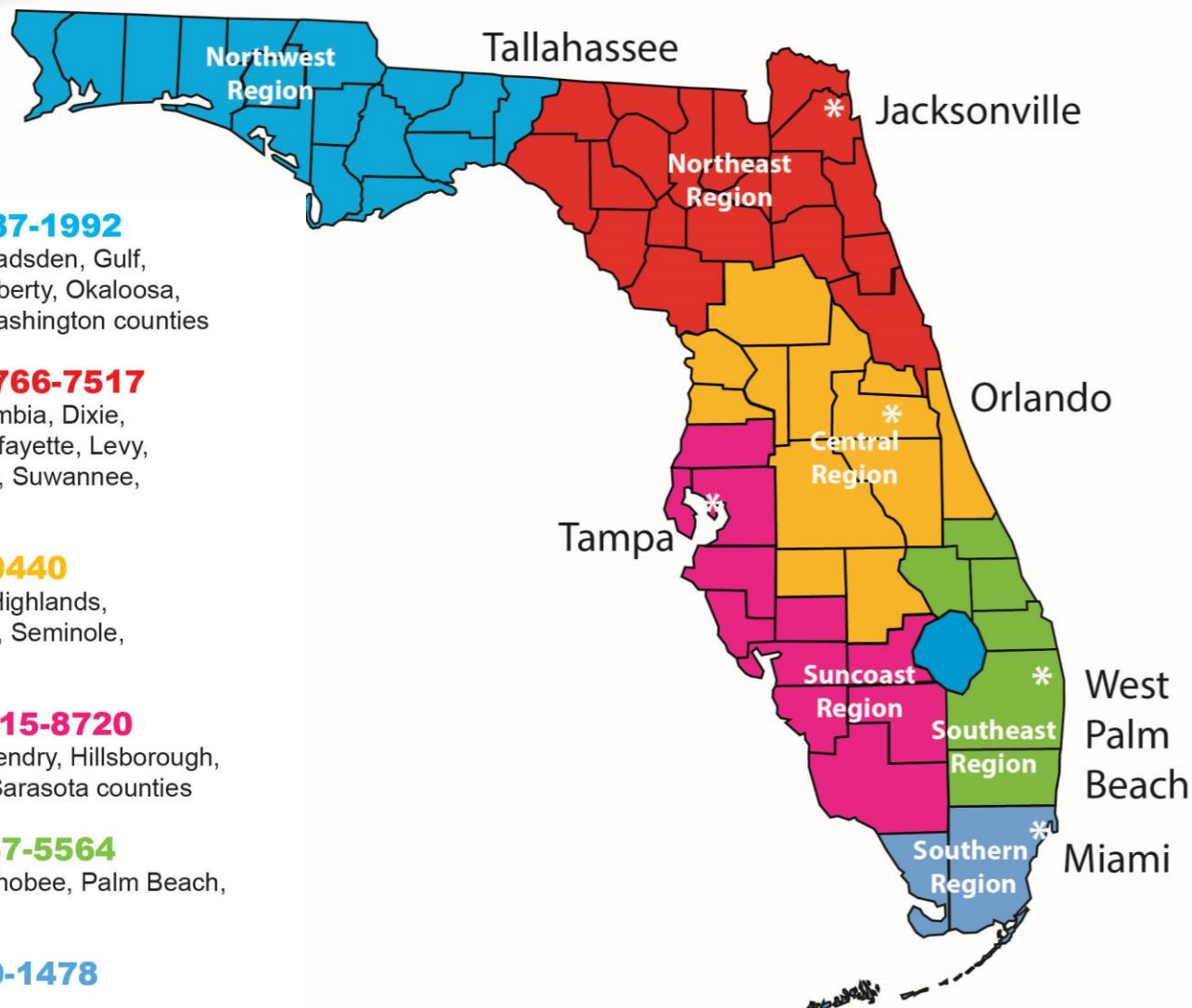
- ❖ Autism
- ❖ Cerebral palsy
- ❖ Down syndrome
- ❖ Intellectual disability
- ❖ Phelan-McDermid syndrome
- ❖ Prader-Willi syndrome
- ❖ Spina bifida





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Northwest Region 850-487-1992

Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, and Washington counties

Northeast Region 1-844-766-7517

Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Madison, Nassau, Putnam, St. Johns, Suwannee, Taylor, Union, and Volusia counties

Central Region 407-245-0440

Brevard, Citrus, Hardee, Hernando, Highlands, Lake, Marion, Orange, Osceola, Polk, Seminole, and Sumter counties

Suncoast Region 1-800-615-8720

Charlotte, Collier, DeSoto, Glades, Hendry, Hillsborough, Lee, Manatee, Pasco, Pinellas, and Sarasota counties

Southeast Region 561-837-5564

Broward, Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie counties

Southern Region 305-349-1478

Dade and Monroe counties



How Do We Carry Out The Agency's Mission?



Life Skills Development



Level 1 – Companion Services:

- ❖ Non-Medical Care
- ❖ Supervision
- ❖ Socialization Activities

Level 2 – Supported Employment:

- ❖ Job Search Assistance
- ❖ Develop or Operate Small Business

Level 3 – Adult Day Training:

- ❖ Community Participation
- ❖ Volunteer
- ❖ Access Community Resources
- ❖ Self-Advocacy



Supplies and Equipment

Consumable Medical Supplies:

- ❖ Non-medical supplies and items to assist people with daily living activities
- ❖ For people 21 and older
- ❖ Unavailable through State Medicaid Plan

Durable Medical Equipment / Supplies:

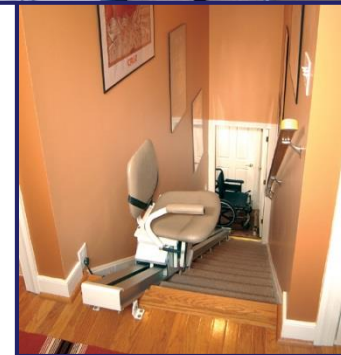
- ❖ Must have a prescription
- ❖ Examples include lap trays, grab bars, adaptive switches, and door openers
- ❖ Unavailable through State Medicaid Plan

Environmental Accessibility Adaptations:

- ❖ Physical adaptations to the home
- ❖ Medically necessary
- ❖ Enable greater independence in their home

Personal Emergency Response System:

- ❖ Enable greater independence in their home





Residential Services

Residential Habilitation:

- ❖ Daily living skills training and supervision
- ❖ Personal hygiene skills
- ❖ Homemaking skills
- ❖ Social and adaptive skills

Standard Residential Habilitation:

- ❖ Assist people to acquire, maintain, or improve daily living skills

Behavior-Focused Residential Habilitation:

- ❖ More intense level of service
- ❖ Impacts safety, health, progress, and quality of life

Intense Behavior Residential Habilitation:

- ❖ Behavior that is exceptional in intensity, duration, and frequency
- ❖ Needs cannot be met in a standard or behavior-focused setting





Residential Services

Specialized Medical Home Care:

- ❖ 24-hour nursing and medical supervision
- ❖ Licensed group home
- ❖ For people with complex medical needs

Supported Living Coaching:

- ❖ Wide variety of training and assistance
- ❖ Support people who live in and maintain own homes or apartments





Support Coordination

Limited Support Coordination

- ❖ Basic supports that are less intense

Full Support Coordination:

- ❖ Significant support to ensure people's health, safety, and well-being
- ❖ WSC can share tasks with the individual, family, or other support people
- ❖ Age 21 and older
- ❖ Children in foster care

Enhanced Support Coordination:

- ❖ Transition from nursing facility or ICF/DD to community
- ❖ Assists people who need a more intensive level of support



Therapeutic Supports & Wellness

Behavior Analysis Services:

- ❖ Goal to change behavior
- ❖ Analysis
- ❖ Development
- ❖ Modification
- ❖ Monitoring



Behavior Assistant Services:

- ❖ Provided for limited time
- ❖ Supervised by a behavior analyst
- ❖ Goal to train paid/unpaid support people to assist individual to function more independently

Specialized Mental Health Counseling:

- ❖ For people with developmental disabilities and mental health diagnosis
- ❖ Restore to highest functional level



Prescribed Services

The following services require a prescription and are for people 21 and older:

- ❖ Private duty nurse
- ❖ Residential nursing
- ❖ Skilled nursing
- ❖ Dietician services
- ❖ Respiratory therapy
- ❖ Speech therapy
- ❖ Occupational therapy
- ❖ Physical therapy
- ❖ Adult dental services



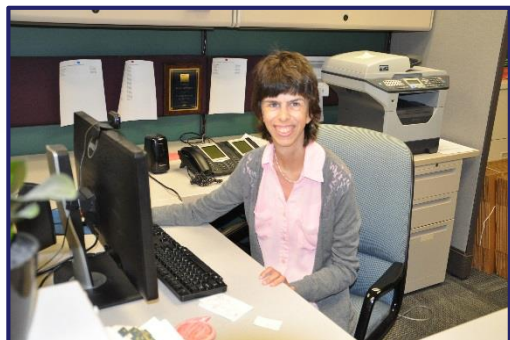


APD Funding

- ❖ APD currently serves about 35,000 Floridians with developmental disabilities via the Medicaid iBudget Florida waiver.
- ❖ APD's budget is \$1.4 billion for FY 2019/20.
- ❖ More than 1,000 people were offered enrollment in the APD Home and Community-Based Services Medicaid waiver last fiscal year.
- ❖ About 21,000 people are on the waiver waiting list.
 - ❑ All referrals go onto the APD Registry because they are presumed to be eligible.
 - ❑ Some individuals receive one-time services from APD.
 - ❑ Children who are Medicaid eligible receive all services from AHCA.



Proposed APD Funding



- ❖ \$56.5 million for waiver enrollment for people in crisis.
- ❖ \$1 million for the Employment Enhancement Project to serve people on the waiting list who want to go to work. This funding will pay for supported employment and internships for people with developmental disabilities.
- ❖ \$120,000 for field testing of Next Generation Questionnaire for Situational Information.
- ❖ \$1.5 million for APD iConnect implementation.



iBudget Florida

- ❖ About 35,000 Floridians are currently enrolled in iBudget Florida.
- ❖ iBudget Florida is how APD manages the Home and Community-Based Services Medicaid waiver.
- ❖ Customers choose, with assistance from their waiver support coordinator, how to spend their yearly budget.
- ❖ iBudget Florida gives customers wider choices, greater flexibility, and more control over their services.
- ❖ As directed, APD and AHCA submitted a waiver redesign plan to the Legislature on September 30, 2019, for consideration.





APD Working with ABLE United

- ❖ APD and ABLE United have a data sharing agreement.
- ❖ APD has shared its customer data with ABLE United twice.
- ❖ The information was used for outreach to APD clients and their families to disseminate information about the program and its benefits.



APD Working with ABLE United

- ❖ In addition, APD has emailed ABLE United information to Waiver Support Coordinators and providers.
- ❖ APD has shared ABLE United information in The Champion newsletter, which has more than 5,000 subscribers.



APD Working with ABLE United

- ❖ ABLE United representatives have spoken at multiple APD events to spread the word about the program, including various Family Care Council meetings.
- ❖ An ABLE United representative has spoken at APD's Waiver Support Coordinator training.



APD Working with ABLE United

- ❖ APD has added information on ABLE United to its website under Customers.

Application Download

- Application for Services
[DOC](#) | [PDF](#)
- Solicitud español
[DOC](#) | [PDF](#)
- Aplikasyon Pou Mandè Sèvis
[DOC](#) | [PDF](#)

1. [The Bill of Rights of All Persons with Developmental Disabilities](#)
2. [Resident Rights for Individuals Living in APD Licensed Facilities](#)
3. [Family Care Council Brochure](#)
4. [Guide to Services Brochure - Serving Floridians with Developmental Disabilities](#)
5. [HIPAA Notice of Privacy Practice](#)
6. [Consent to Obtain/Release Information](#)

- [Download Adobe Acrobat Reader](#)

Save Without Impacting Eligibility for Benefits

ABLE United, Florida's qualified ABLE program, provides savings and investment accounts that allow individuals with disabilities to save up to \$15,000 annually without impacting eligibility for benefits like Supplemental Security Income and Medicaid. Anyone can contribute to an account, funds have the potential to grow tax-free, and can be used any time to pay for expenses that help improve or maintain health, independence or quality of life. To learn more and open an account, visit www.ableunited.com



Thank You!

For more information about APD:

- ▶ **Call 1-866-APD-CARES (1-866-273-2273)**
- ▶ **Visit APDcares.org**